

Outdoor tile warranty



The Sports+ brand from Synthetic Experts offers innovative clickable tile sports fields.

These products are backed by a 6 years warranty.

Synthetic Experts wants you to be a satisfied customer and we plan to achieve this by providing you the highest quality products and the industry's best and most clear warranty. Our desire is that when you place your faith in us you will have a worry-free recreational surface for years to come. That's why our supplier has invested heavily in state-of-the-art injection molding equipment and control all aspects of manufacturing for every tile we sell. Also, they partner with the best automotive additive suppliers to ensure the UV stabilizers and other proprietary additives will provide the products with the longest life possible.



MATERIAL AND WORKMANSHIP

If the court tile provided to you is defective in materials or workmanship, then Synthetic Experts will replace the defective tile with like product at no cost for the first 6 years.

Please note that this does NOT cover damage caused by accident, improper installation or disassembly, improper care, negligence, abuse, abnormal wear and tear, fitness for use, acts of God, or any other cause not arising out of defects in material or workmanship of the components. Also, the replacement of tiles that Synthetic Experts is providing does not include covering the labor to complete the work. Shipping is paid for by the customer.

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THE FINE PRINT

Because we are providing the warranty described in the previous pages, Synthetic Experts disclaims all other warranties of any kind, expressed or implied, in Fact or in law, including but not limited to implied warranties for merchantability or fitness for a particular purpose. Our warranty is limited to remedies of replacement, which shall constitute the exclusive remedy available under our warranties, and all other Remedies or resources which might otherwise be available are hereby waived by the buyer. Synthetic Experts will have no other obligations or liability for damages arising out of, or in connection with, the use or performance of the product including but without limitation for personal injury or economic losses. To the maximum extent permitted by law, Synthetic Experts is not responsible for any direct, special, incidental, or consequential damages resulting from any breach of warranty or under any other legal theory. The replacement of parts is valid as long as the current mold design is active and in use. Msrp (manufacturer's suggested retail price) shall mean as of the date on which any warranty claim is filed with Synthetic Experts.

CLAIM PROCEDURES

1. Call Synthetic Experts at **1-855-240-8873** or write info@syntheticexperts.com for verification of your warranty and instructions.
2. You will be requested to send a sample of one full tile and/or photograph of the entire surface that is believed to be defective. You may be requested to send one tile of each color.
3. The claim will be promptly resolved either by replacement or a written explanation for the denial of the claim.
4. Synthetic experts may request that all or part of the defective items be returned to the warehouse. Costs are the responsibility of the party identified in the warranty.



SYNTHETIC
SURFACES
EXPERTS

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